

ORDER NUMBER

NAME EMAIL ADDRESS

STREET CITY STATE ZIP

Exchange/Return Form

Thank you for your order. We appreciate your business and your satisfaction is our top priority.

If for any reason you wish to return merchandise:

- 1. Fill out this form completely and include it with the merchandise you are returning.
2. Securely wrap any returned merchandise in sturdy packaging using strong tape. Be sure to enclose this form with your package.
3. Address all returns to CUSTOMER SERVICE, 131 W. FOLEY ST., SUITE 1411, EUFAULA, OK 74432.
4. For your protection, return merchandise only by INSURED PARCEL POST, FEDEX or UPS. We cannot accept COD's.

Please tell us the reason why you are returning an item by writing the appropriate code in the "Reason Code" box below.

REASON CODES

- 01 Damaged In Shipment
02 Unlike Description
03 Arrived Too Late
04 Not As Expected
05 Incorrect Item
06 Too Large
07 Too Small
08 Unsatisfactory Substitute
09 Duplicate Shipment
10 Other/Please Explain
11 Defective

RETURNED ITEMS Tell us about the item(s) you wish to return.

Table with 5 columns: HOW MANY, PRODUCT NUMBER, DESCRIPTION, Please specify: Replacement/Exchange/Refund, REASON CODE

REPLACEMENT ITEMS List the replacement or new item(s) you wish to receive from us.

Table with 5 columns: HOW MANY, PRODUCT NUMBER, DESCRIPTION, COLOR/SIZE, PRICE

Refunds will be made by check or if original purchase was made by charge card, your charge card account will be credited for the returned merchandise.

- 1. As payment for a price difference, please (check one): Charge my: VISA MasterCard Discover Amex
Card number Exp. Date Signature
2. This is an even exchange. Find my enclosed check or bank money order for \$

We will expedite delivery of your exchange or refund as soon as possible. Please allow 3 to 4 weeks for us to receive your merchandise, inspect it, carefully process your request and ship your exchange or refund. Thank You. If you have any questions, you may write: Customer Service Department, P.O. Box 1411, Eufaula, OK 74432. Be sure to include your ORDER NUMBER. Or you may call 1-918-617-6089, anytime. Be sure to have this order summary with you when you call. We'll give your request our immediate attention.